

RSPCA ACT School Holiday Program Terms and Conditions

The Program

- RSPCA ACT School Holiday sessions are suitable for children aged 6 - 15 years.
- RSPCA ACT reserves the right to cancel or change any advertised activity when unavoidable circumstances arise.
- Program activities are conducted by RSPCA ACT staff with the assistance of volunteers – all hold current Working with Vulnerable People cards.
- We endeavour to keep as close to our curriculum as possible, however in the event of bad weather or not having animals suitable for the session we will alter the curriculum.

Drop Off and Pick Up

- Participants should not arrive more than 10 minutes before the program is scheduled to start. Supervision may be available during this time but is only guaranteed from the scheduled start time.
- Children may not be left unattended in our reception area.
- On arrival, participants should check in with the program coordinator and be signed in by their parent/guardian.
- It is the responsibility of the parent/guardian to ensure that their child is picked up on time (within 5 minutes of the scheduled conclusion of the session). If a participant is not collected within this time, their parent/guardian will be required to pay \$25 for staff to care for their child in their absence. If pickup is more than 30 minutes late, a full session fee will be required.
- RSPCA ACT reserves the right to ask for identification when collecting a participant from a session.

Shelter Animals

- During the session, participants may encounter a range of animals such as dogs, cats, rats, chickens, rabbits, birds, ferrets, and guinea pigs.
- Participants will be involved in supervised socialization and enrichment of animals.
- All animals interacted with in the School Holiday programs are domesticated and have undergone behavioural testing.
- There may be some days when participants are unable to hold or pat animals. This is due to the nature of our shelter; many of our animals are timid, adjusting to a new situation and/or not ready to be handled by a group. Decisions around animal interaction are always made with the welfare of the animal is paramount.

Parent/Guardian Involvement

- Parents/guardians are not able to attend a session with their child.
- Parents/guardians are welcome to wait in our waiting area for the duration of the session. Under special circumstances a parent/guardian may obtain permission to attend, however, the parent/guardian must hold a current ACT WWVP card and pay the participant fee in full.
- During Family Open Day; minors are to be supervised by an adult for the whole session.

Safety

- If a participant puts themselves, others, or animals at risk or does not display appropriate behaviours they will be removed from the program. Their parent/guardian will be required to collect them in a timely manner and no refund will be given.
- For safety reasons, all participants must wear appropriate clothing. Appropriate clothing includes a hat, closed-toe shoes (no thongs or sandals) and warm clothing on cooler days. Long pants of a sturdy material must be worn (no shorts or cropped leggings).

Participants are advised to wear sunscreen. A participant will be refused entry to the program if not dressed appropriately – no refund will be given in this case.

- Any allergy action plans must be sent via email to education@rspca-act.org.au at least 72 hours before the session. At the time of booking, please advise staff of any participant allergies or conditions.
- Please also advise of any animal fears or additional support that your child may require.

Personal Property

- Participants are required to bring their own labelled water bottle. RSPCA ACT has facilities for refilling water bottles.
- RSPCA ACT will not be responsible for damage or loss of personal items. Please contact our main reception regarding any lost items at the conclusion of your session/s. Lost property items not collected within 2 weeks of the conclusion of sessions will be disposed of.

Cancellations

- A full refund or credit, less a \$25 administration fee will be given if a cancellation is made up until 24 hours prior to the session. No refund or credit will be given if cancellation is made within 24 hours of a session, or once classes commence.
- Class transfers may be provided, depending on approval by the Program Manager.

Waiver

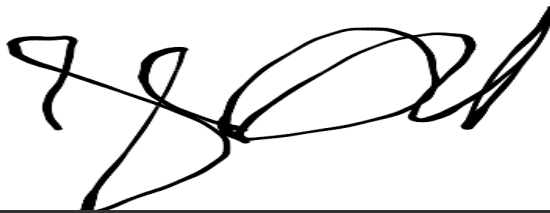
Participants will be involved in a range of hands-on activities and visit various parts of the RSPCA ACT site including but not limited to Reception, Kennels, Cattery, and Small Animals and Exotics.

While RSPCA ACT takes all possible precautions to ensure the safety of participants, all participants enter and take part at their own risk. By enrolling in a RSPCA ACT School Holiday program, you acknowledge that you understand this waiver and release RSPCA ACT and its employees, agents, volunteers, and contractors from any liability whatsoever, to the extent permitted by the law

Please enter your *legal name* as it appears on your Driver's License.

Full Name Thida Sheriff

X



Signature - 24/06/24

**Electronic Signature
Consent**



By checking here, you acknowledge you have read and understand the above terms, and are consenting to the use of your electronic signature in lieu of an original signature on paper. You have the right to request that you sign a paper copy instead. By checking here, you are waiving that right. After consent, you may, upon written request to us, obtain a paper copy of an electronic record. No fee will be charged for such copy and no special hardware or software is required to view it. Your agreement to use an electronic signature with us for any documents will continue until such time as you notify us in writing that you no longer wish to use an electronic signature. There is no penalty for withdrawing your consent. You should always make sure that we have a current email address in order to contact you regarding any changes, if necessary.